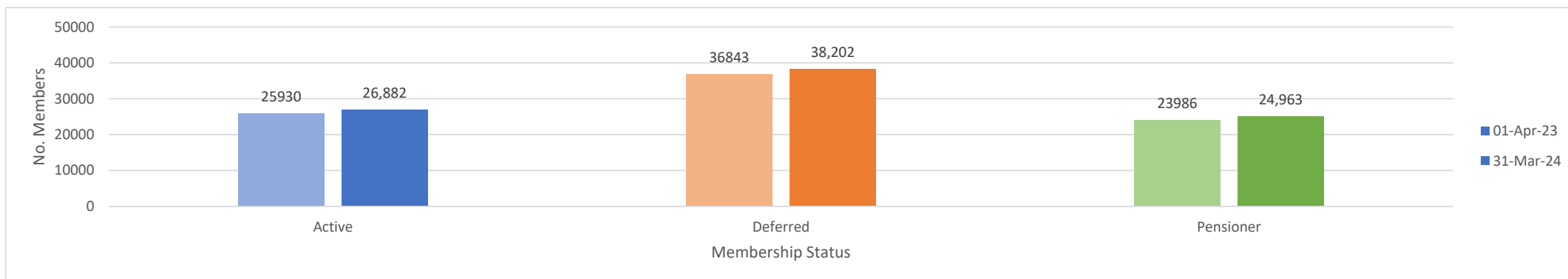


Membership | Total 31 March 2024 90,047 v 1 April 2023 86,759 (+3.8%)



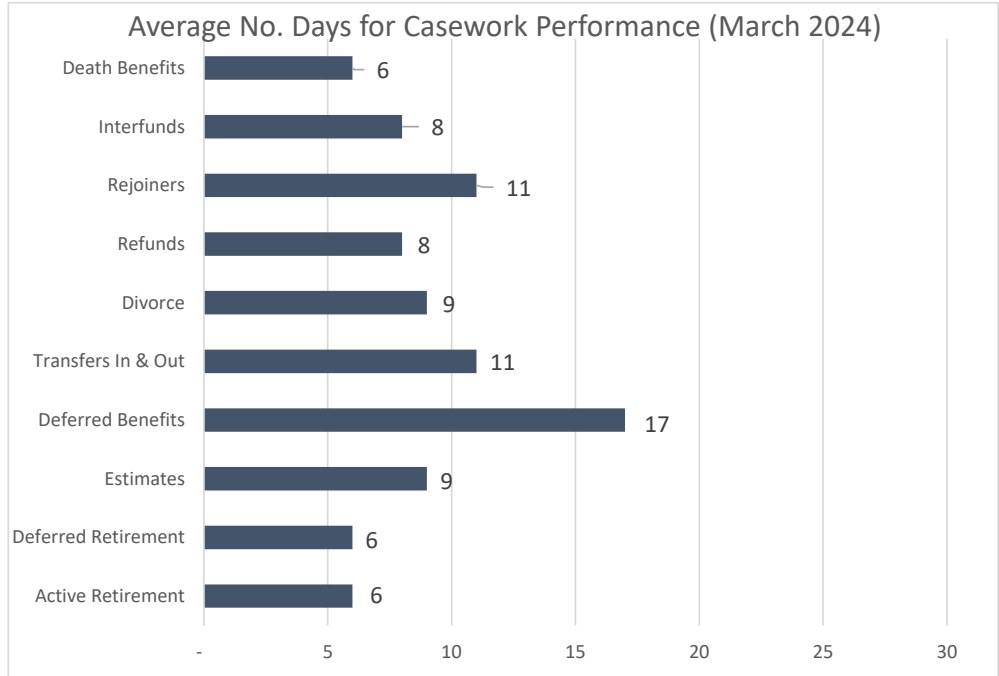
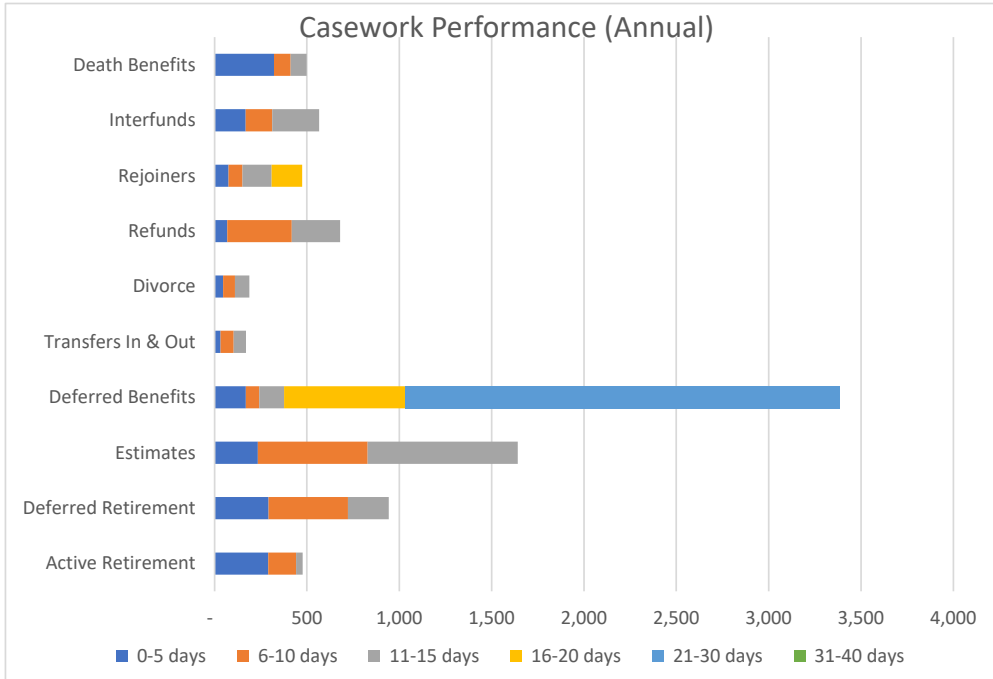
Participating Employers | Total 31 March 2024 327. This excludes 21 employers who are in the process of being admitted (comprising ten admitted bodies and eleven academy conversions).



Contribution Payments | Contribution payments of £147m have been received and reconciled during the year. No payments or remittances are outstanding. Payments for March 2024 payrolls are due by 22 April 2024.

Month	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
Total Active Employers	218	219	222	220	220	217	215	219	222	220	220
Payment received & validated	196	216	206	217	210	209	210	198	215	210	216
Value of late payments (£)	108,695	31,577	251,008	128,213	79,432	121,814	23,796	153,031	36,460	58,583	58,938
No. of late payments	22	3	16	3	10	8	5	21	7	10	4

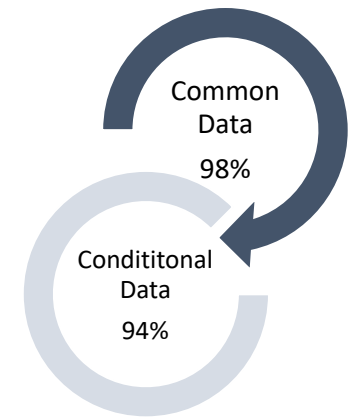
Casework Performance | SLA target 15 days except rejoiners (20 days SLA) and deferred benefits (30 days SLA)



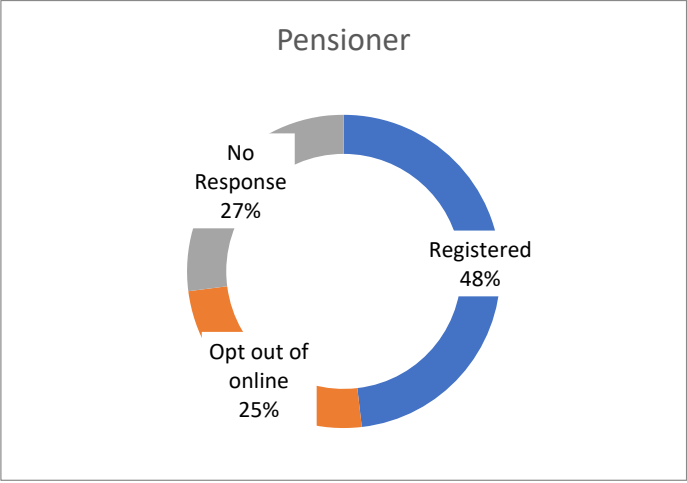
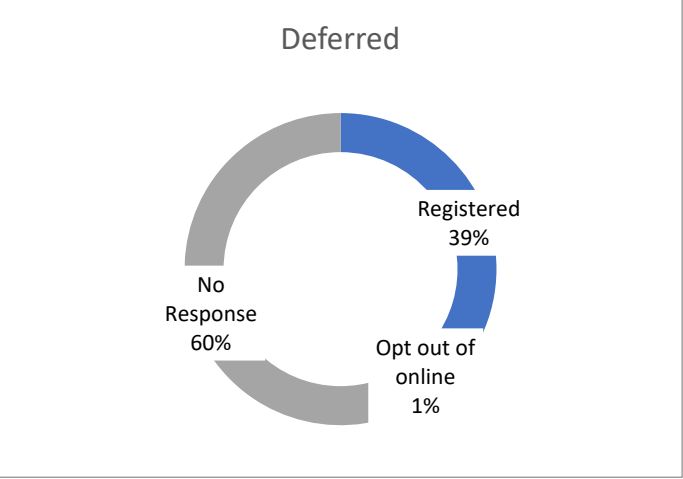
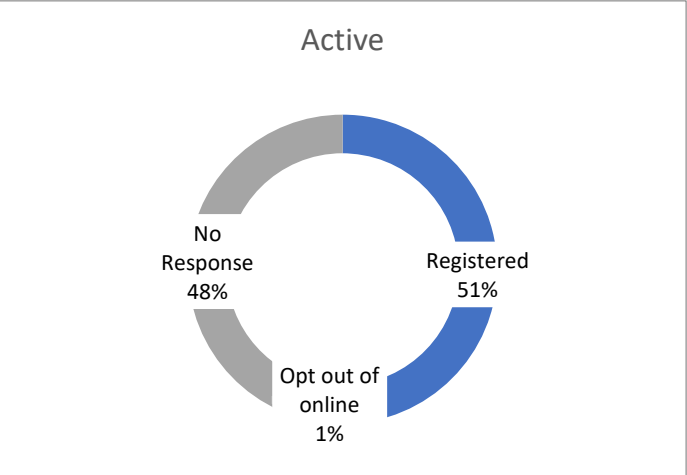
Work in Progress at 31 March 2024

	0-5 days	6-10 days	11-15 days	16-20 days	21-30 days	31 days +	Total	Previous Quarter
Active Retirement	3	10	6	-	-	-	19	20
Deferred Retirement	15	12	16	21	13	13	90	57
Estimates	26	40	77	9	22	98	272	275
Deferred Benefits	11	35	144	35	121	31	377	232
Transfers In & Out	-	5	1	1	3	17	27	25
Divorce	-	5	10	2	1	7	25	19
Refunds	3	9	7	-	-	1	20	16
Rejoiners	2	10	9	4	10	54	89	63
Interfunds	2	9	20	11	7	165	214	36
Death Benefits	4	2	6	5	13	80	110	120
Grand Total	66	137	296	88	190	466	1,243	863
Previous quarter	70	64	225	79	137	288	863	

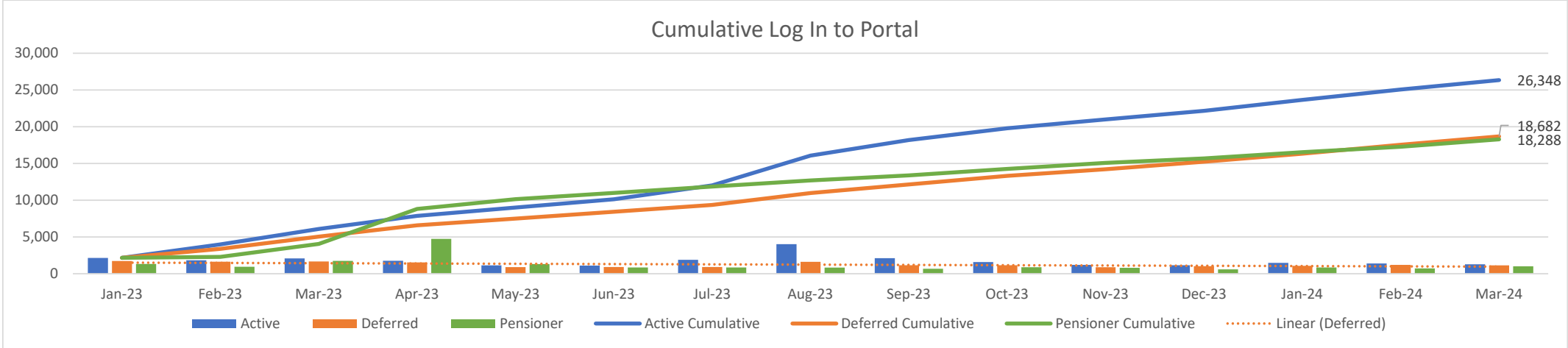
Data Quality Score








Portal Registrations at 31 March 2024



Portal Usage 1 January 2023 to 31 March 2024 by membership status



Annual Audit

Title	Activity	Outcome	RAGB
Pension Refunds	To assess that there are appropriate arrangements to ensure all refunds are valid, accurate and are paid promptly to the correct recipients following a validated request to withdraw from the schemes administered by HPS.	Substantial assurance confirmed	
UPM Application Review	Assurance over the management of the UPM application, including supporting infrastructure such as servers, databases, pre-production environments and system changes.	Reasonable assurance confirmed. All actions complete.	
Pensions payroll and benefit calculations	Annual review to provide assurance that systems and controls ensure that:- <ul style="list-style-type: none"> • Lump sum and on-going pension payments are calculated correctly, are valid and paid to the correct recipients; • All changes to on-going pensions are accurate and timely; • Pension payroll runs are accurate, complete, timely and secure with all appropriate deductions made and paid over to the relevant bodies. 	Substantial assurance confirmed	
Pension Processes	Provide assurance over two areas of pensions activity (transfers and deaths) for the WSPF elements from the point of entry to the Pensions team from Hampshire Pension Services.	Awaiting final report	
Employer Contributions	Provide assurance that all contributions due to the fund from employers are accurate, collected promptly and comply with any relevant policies, procedures and the pension regulations. This review assessed the effectiveness of the controls in place to manage current employer contributions and reconcile actual and expected contribution receipts to the pension fund. Testing was undertaken on data from March 2022-July 2023	Reasonable assurance confirmed. All actions complete.	
Employer Admissions, Cessations	To provide assurance that employer admissions and management responsibilities are in line with current regulations and there is effective governance and processes in place to onboard employers timely.	Awaiting final report	